



No Excuses: A Business Process Approach to Managing Operational Risk

Dennis I. Dickstein, Robert H. Flast

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Why should a company have an operational risk management function and how should it be organized? *No Excuses* proposes that operational risk should be examined through the business processes, that is, the flows of business. It provides practical, how-to, step-by-step lessons and checklists to help identify and mitigate operational risks in an organization. As well, it shows how operational risk can be directly linked to the process flows of a business for all industries. CEOs, CFOs, COOs, CROs, CIOs, and CAOs will benefit from this innovative book.



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